

Zendesk + Microsoft Integrations

Dynamics 365 Sales Connector



support

A two-way integration between Dynamics 365 and Zendesk customer and ticket data

Microsoft | Power BI

Get more from your Zendesk data by connecting through Power BI

Your dashboard, your way
With Power BI and Zendesk, you can access critical information about your tickets, agents, organizations, and more through a customizable dashboard. You choose the data types and timeline; Power BI and Zendesk do the rest.

Pin critical insights
Want to ensure a data point is easily accessible? Use the pinning customization option to add it to your dashboard.

Your questions answered
Have questions about overall ticket sales or a specific agent's sales for last Thursday? You can get the answers you need through the question box on the dashboard.

Microsoft Outlook



support

Convert an Email from Outlook to a Ticket

Office 365 Groups



support

Escalate tickets to your Outlook Groups.

★★★★★ (120) 1 reviews

